

Appendix - Version With Markings To Show Changes Made

63. (Amended) A method [for use in a system] for providing information assistance service, [the system including a switching unit, the method] comprising:

receiving [by the switching unit] a communication call [from] by a user from a first communication device, the communication call including a request for a concierge-type service; determining [by the switching unit] an identifier associated with [a] the first communication device [of the user from which the communication call originated]; generating a record in response to the request; and automatically incorporating at least the identifier in the record in fulfilling the request, wherein the information assistance service includes a directory assistance service comprising searching a database for connection information concerning a desired destination party, and connecting the communication call to a second communication device associated with the desired destination party based on the connection information.

75. (Amended) A system for providing information assistance service comprising:

a switching unit for receiving a communication call [from] by a user from a first communication device, the communication call including a request for a concierge-type service, the switching unit determining an identifier associated with [a] the first communication device [of the user from which the communication call originated]; a device for generating a record in response to the request; and a processor for automatically incorporating at least the identifier in the record in fulfilling the request,

wherein the information assistance service includes a directory assistance service comprising searching a database for connection information concerning a desired destination party, and connecting the communication call to a second communication device associated with the desired destination party based on the connection information.